

Submission of Civil Rights Complaints

Prowers County has adopted a complaint/grievance procedure that provides for the timely and equitable resolution of complaints alleging violation of applicable federal and state civil rights laws. Complainant/grievant will be provided notice that s/he may also file a complaint with Health Care Policy and Financing by submitting the Discrimination Complaint Form and contacting hcpf504ada@state.co.us.

Alternatively, complaints may also be filed with the Colorado Civil Rights Division by completing the CaseConnect Civil Rights form or contacting dora_ccrd@state.co.us. The Colorado Civil Rights Division (CCRD) is the State of Colorado's authority for the Colorado Anti-Discrimination Act (CADA).

Complainants may also contact the U.S. Department of Health and Human Services, Office of Civil Rights at:

U.S. Department of Health and Human Services
Office for Civil Rights
1961 Stout Street-Room 08-148
Denver, CO 80294-3538
Voice Phone: (800) 368-1019
FAX: (202) 619-3818
TDD: (800) 537-7697
Email: ocrmail@hhs.gov

Per federal and state law, an applicant, member, or individual cannot be retaliated against for requesting access to or assistance in the submission of a Civil Rights or discrimination complaint.